



Soft-
phone

Soluno Softphone - a phone in your computer with good sound quality

By allowing your computer to become a phone you get a simple one all-in-one solution with good sound quality.

The benefits of Softphone

Our Softphone makes both internal and external communication easier. You always see if colleagues are available or not and can thus respond to those who contact you very effectively and professionally. The smart features strengthen internal collaboration at the company, making everyday life a little easier and more fun.

Become a full-fledged operator in 10 minutes

Our Softphone is perhaps the world's easiest telephony application to learn. You do not need to go on a two-day course to get started. It takes no more than 10 minutes to learn the features an agent needs to know to manage their workday.

Overview of the entire company

The telephone operator gets full control of all employees, departments and features of the company using advanced solutions that are incredibly user-friendly. It's easy to search people, connect conversations and take messages.

Easy to connect calls with drag & drop

We have done all we can to enable agents to connect calls with a few maneuvers as possible. Move the conversation easily by dragging the ongoing call to the desired contact you want to connect to. You can connect both directly or guarded.

Response groups to suit all needs

You can easily and easily log in and out of response groups. You'll see quickly if you and your colleagues are logged in or not. There is the possibility to park calls, take back calls and put a call on hold.

Some of the smart features:

- Shortcuts to colleagues
- Graphic reference
- Connect calls
- SMS and chat function
- Move ongoing calls to mobile
- List of all calls
- Virtual voicemail

