



## Voice prompt

# Voice prompt - make a professional first impressions on your customers

### Professional greetings to your customer

Voice prompts are often the thing that reaches the customer when they are contacting a company over the phone. Automatic voice messaging has become an important part of responding to the customer in an efficient and professional way. In addition, the prompts also help the customer move on to the right department or person.

### Record by yourself

For those who feel comfortable recording their voice prompts themselves, you can easily do this in MySoluno, Soluno's own self-service portal. You need to be an admin for your PBX to access **MySoluno** and you can find the portal at [www.mysoluno.se](http://www.mysoluno.se). Log in with your PBX information, click **Voicemail** and select **New voicemail**. Then start recording your messages. You can record as many audio files as you like and of course this is completely free of charge.

### Order customized voice prompts from Soluno

Having professionally recorded voice prompts, tailored to your particular business, is a way to make a good first impression on your customers. Something that also sets the tone for how your customers and partners are received. We at Soluno offer professional recording of voice prompts where we record according to the script you want. After your approval, our support then helps to insert these audio files directly into your PBX.

## Prices

Voice prompt 1-pack: 499 kr  
Voice prompt 5-pack: 1999kr

